

Cookie Policy

Learn how we use cookies and similar technologies to improve your experience on our website. <https://micrahhealthcare.co.uk/>

What Are Cookies?

Cookies are small text files that are placed on your computer, smartphone, or other devices when you visit our website. They are widely used to make websites work more efficiently, provide a smoother browsing experience, and deliver relevant information to the website owners.

At **Micrah Healthcare**, we use cookies and similar tracking technologies to ensure that our website functions properly, stays secure, and provides you with the best possible service when searching for home care options.

How We Use Cookies

We use cookies for various reasons, including:

- **Essential Functionality:** Ensuring our website operates smoothly, enabling navigation, and allowing access to secure areas.
- **Improving User Experience:** Remembering your preferences and settings so you don't have to re-enter them on future visits.
- **Analyzing Website Performance:** Understanding how visitors interact with our pages, which services are viewed most often, and identifying any technical errors.
- **Communication & Forms:** Ensuring our appointment booking and contact forms process your inquiries safely and effectively.

Types of Cookies We Use

1. Strictly Necessary Cookies These cookies are essential for you to move around the website and use its features. Without these cookies, basic services—such as submitting a care inquiry or booking an assessment—cannot be provided.

2. Performance and Analytics Cookies These cookies collect anonymous information about how visitors use our website (for example, which service pages are visited most frequently). This data helps us optimize our layout, improve page loading speeds, and enhance overall user satisfaction.

3. Functionality Cookies Functionality cookies allow our website to remember choices you make (such as preferred language or regional settings) to provide a more personalized and streamlined experience.

Managing and Disabling Cookies

You have the right to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser settings to decline cookies if you prefer.

Please note that if you choose to disable or block certain cookies, some parts of our website—such as interactive booking forms or instant chat features—may not function as intended.

To manage your cookie preferences in popular browsers:

- **Google Chrome:** Settings > Privacy and security > Cookies and other site data
- **Mozilla Firefox:** Options > Privacy & Security > Cookies and Site Data
- **Safari:** Preferences > Privacy > Cookies and website data
- **Microsoft Edge:** Settings > Site permissions > Cookies and site data

Updates to This Cookie Policy

We may update our Cookie Policy from time to time to reflect changes in legal requirements or how we operate our digital services. Any updates will be posted on this page with an updated revision date.

Contact Us

If you have any questions about how we use cookies or how we protect your privacy, please feel free to reach out to our team:

- **Phone:** 01442 956600
- **Email:** hello@micrahhealthcare.co.uk
- **Address:** Suite 3, Three Gables, 9 Corner Hall, Hemel Hempstead, HP3 9HN